



Salesforce Developer, Family Connects International

Job Title:	Salesforce Developer
Program:	Family Connects International
Location:	Remote
Position Type:	Full-Time, Contract

JOB DESCRIPTION

Position Summary:

Family Connects is a postpartum support program for all parents of newborns, regardless of income or socioeconomic status. We are looking for a talented Salesforce developer to design world-class Salesforce applications to meet our evolving CRM requirements. As a Salesforce developer, you will be responsible for developing customized solutions within the Salesforce platform. You will also analyze project objectives, create customer workflows, and troubleshoot errors.

To ensure success as a Salesforce developer, you should have extensive experience working with Salesforce CRM platforms, demonstrated skills in application development, and the ability to solve complex software problems. Ultimately, a top-class Salesforce developer can create dynamic and scalable Salesforce applications that meet the changing needs of the company. The Salesforce Developer will begin with a contract position and will be eligible to transition to permanent status.

Responsibilities:

- Meeting with project managers to determine CRM needs.
- Developing customized solutions within the Salesforce platform.
- Designing, coding, and implementing Salesforce applications.
- Creating timelines and development goals.
- Testing the stability and functionality of the application.
- Troubleshooting and fixing bugs.
- Writing documents and providing technical training for Salesforce staff.
- Maintaining the security and integrity of the application software.

Required Qualifications:

- Bachelor's degree in computer science or software engineering.
- Previous work experience with application and software development.
- Experience developing customer-facing interfaces.
- Advanced knowledge of Salesforce CRM platforms.
- Proficient in MYSQL, Apex, JavaScript, Native, and VisualForce.
- Working knowledge of mavenMate or eclipse.
- Strong communication skills.
- Ability to problem solve high-level software and application issues.

- Skilled at project management.

Required Certifications:

- Salesforce Platform Developer I
- Salesforce Platform Developer II

APPLICATION INFORMATION

Please email resume to fci_jobs@duke.edu (subject line: FCI Salesforce Developer). Applications will be accepted until position is filled.